



CSI-328all-2014-07

Title: Move into new buildings Change in Customer Support Management

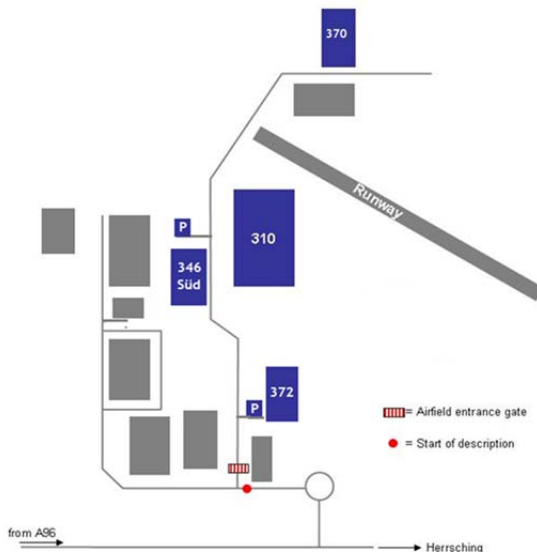
Effectivity

Dornier 328 series
Type Certificate Data Sheet EASA.A.096
Serial No.: All Aircraft

Dear valued Customer,

328 Support Services GmbH is pleased to inform you that the planned move into our new office buildings at the Oberpfaffenhofen airfield has been successfully accomplished.

We are sure that the concentration of all forces in close vicinity to our hangar will allow us to further enhance our service quality



- 328 Support Services GmbH - Management (Building 372)
- 328 Support Services GmbH - Customer Support and Supply Chain/Material Support (Building 346 Süd)
- 328 Support Services GmbH - Maintenance & Production Centre (Building 310)
- 328 Support Services GmbH - Warehouse (Building 370)
- 328 Design GmbH (Building 372)

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Model: Dornier 328 series

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Date of Issue: Jul 31, 2014

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Furthermore we would like to inform you that we named Florian Luithlen Director Customer Support who took over from Bernhard Schuster as of June 1st.

Florian's 20-year career includes 13 years in customer support functions as well as sales, project management and design engineering positions. We wish Florian all the best for his new assignment.

At this stage we also like to thank Bernhard Schuster very much for his contribution and success in leading the Customer Support during an important period of 328 Support Services GmbH's history.

Bernhard will continue to head our Part 147 Training Department upon his official retirement by end of 2014.

Dave Jackson
Chief Executive Officer