



# Service Problem Report

Classification:		AOG <input type="checkbox"/>	Urgent <input type="checkbox"/>	Routine <input type="checkbox"/>
Date and Time when Final Solution (RAS) is needed:				
Customer Purchase Order Number:				
<b>A/C Identification</b>				
Aircraft Model	Serial No.	Total FH		
Registration	Operator	Total FC		
<b>Failure Occurrence Data</b>				
Failure Date	A/C Situation	A/C Location		
Failure Time (GMT)	Weather Condition			
<b>Component Data</b>			<b>Indication of Failure</b>	
P/N	S/N	<input type="checkbox"/> Blocked <input type="checkbox"/> Overheat <input type="checkbox"/> Cracked <input type="checkbox"/> Overtemperature <input type="checkbox"/> Deformation <input type="checkbox"/> Smoke <input type="checkbox"/> Delamination <input type="checkbox"/> Power loss <input type="checkbox"/> Icing <input type="checkbox"/> Cockpit Ind. General <input type="checkbox"/> Corrosion <input type="checkbox"/> Cockpit Ind. Caution <input type="checkbox"/> Vibration <input type="checkbox"/> Cockpit Ind. Warning <input type="checkbox"/> Leakage <input type="checkbox"/> Other:		
Faulty Unit	TSN	CSN		
ATA System	TSO	CSO		
<b>Location of Damage</b>				
Frames	Stringers			
<b>Apparent Cause of Failure</b>				
<input type="checkbox"/> System Failure	<input type="checkbox"/> FOD	<input type="checkbox"/> Mishandling		
<input type="checkbox"/> Component Failure	<input type="checkbox"/> Short Circuit	<input type="checkbox"/> Hard Landing		
<input type="checkbox"/> Fatigue	<input type="checkbox"/> Fire	<input type="checkbox"/> Severe Turbulence		
<input type="checkbox"/> Icing	<input type="checkbox"/> Contamination	<input type="checkbox"/> Lightning Strike		
<input type="checkbox"/> Jet Blast	<input type="checkbox"/> Doc. Failure	<input type="checkbox"/> Other		
			System ok: <input type="checkbox"/> yes <input type="checkbox"/> no	
			Failure confirmed: <input type="checkbox"/> yes <input type="checkbox"/> no	
<b>Extent of damage</b>				
Measured in	<input type="checkbox"/> inch	<input type="checkbox"/> millimetre		
Depth:		Diameter:		
Length:		Width:		
Profile of damage:				
<b>Distance from edge of damage to</b>				
Measured in	<input type="checkbox"/> inch	<input type="checkbox"/> millimetre		
Frame:		Stringer/Longeron:		
Skin Edge:		Doubler:		
Door/Window cut-outs:		Chem.-mill. Edge:		
Bonded Doubler:		Other:		
<b>Used Inspection method</b>				
<input type="checkbox"/> Visual external	<input type="checkbox"/> Liquid Penetrant	<input type="checkbox"/> Tab Test	Findings:	
<input type="checkbox"/> Visual internal	<input type="checkbox"/> Eddy Current	<input type="checkbox"/> Ultrasonic	<input type="checkbox"/> Other	
<b>Reporter:</b>			<b>Point of Contact:</b>	
Phone:			Phone:	
Mobile:			Mobile:	
Email:			Email:	
Fax:			Fax:	

All SPR related services are based on 328 Support Services General Terms & Conditions (GTC).  
The latest GTC version can be downloaded at [www.328.eu](http://www.328.eu)

Please send this SPR form to the Global Support Centre via email ([gsc.op@328.eu](mailto:gsc.op@328.eu)) or via fax (+49 8153 88 111 6565)  
For further information call +49 8153 88 111 6666

SPR-Form - Issue: 3.0 - Dated: 14-10-2016



# Service Problem Report

Action on site:

Problem Description:

Specific Request:

Repair Proposal from Operator/Maintenance Station and/or available Material:

**Note:** We would like to ask you to enclose some photographs with wide shots, close views and showing some details. Please mark (direct on the aircraft or on the photo) relevant measurements and positions such as Frames, Stringer and Bolts in the case that they're not clearly apparent.

All SPR related services are based on 328 Support Services General Terms & Conditions (GTC).  
The latest GTC version can be downloaded at [www.328.eu](http://www.328.eu)

Please send this SPR form to the Global Support Centre via email ([gsc.op@328.eu](mailto:gsc.op@328.eu)) or via fax (+49 8153 88 111 6565)  
For further information call +49 8153 88 111 6666

SPR-Form - Issue: 3.0 - Dated: 14-10-2016

328 SSG - Internal Reference VA-AA-13-11