

 328 Support Services GmbH

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CSI-328ALL-2013-03

Title: Technical Publications – Running CAMSIS¹ with Internet Explorer 10

Effectivity

Dornier 328 series

Type Certificate Data Sheet EASA.A.096

Serial No.: All

General

The new version of CAMSIS 3 (CD-ROM) has been edited and released in traditional style using unchanged procedures and tools. Shortly before distribution of CAMSIS 3 Revision MAR 1/2013 it became obvious, that certain information contained in CAMSIS while using browser Internet Explorer 10 can no longer be retrieved and displayed, whilst the use of all CAMSIS versions with Mozilla Firefox is not restricted at all. There is no information available whether other browsers show the same problem as experienced with Internet Explorer.

Recommendation

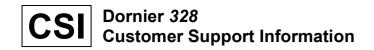
In case your system browser does not display data and information properly as contained in CAMSIS please report this with details to our Global Support Centre (GSC) as it may help to find a solution. In the meantime we recommend the following:

- Download and install Mozilla Firefox from the internet which is freeware and use it to display CAMSIS data
- If Mozilla Firefox cannot be installed e.g. due to company policy restrictions we recommend to order hardware copies of manuals as included in CAMSIS 3.

Solution

There is no instant corrective measure available but investigations have started to determine the cause of this deficiency in order to find a remedy, however it appears that Internet Explorer 10 does no longer support HTML Code Version 3. Users who have not been in a position to resolve the problem and reported this to the GSC will be directly informed about status and next steps

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		Rev. Date:	<u>-</u>	Date of Issue:	Apr 04, 2013	
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¹- CAMSIS is a CD-ROM loaded with interactive data comprising AMM JIC, AMM D&O, IPC, CML, FIM, PPBM and Option List.

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