



Service Problem Report

Classification:	AOG	Urgent	Routine
Date and time when final solution (RAS) is needed			
Would you like us to add a final repair report (including pictures and compliance check) to the RAS?			yes no
Customer purchase order number			
A/C Identification			
Aircraft Model	Serial No.	Total FH	
Registration	Operator	Total FC	
Failure Occurrence Data			
Failure Date	A/C Situation	A/C Location	
Failure Time (GMT)	Weather Condition		
Component Data			Indication of failure
P/N	S/N		
Faulty Unit	TSN	CSN	
ATA System	TSO	CSO	
Location of damage			
Frames	Stringers		Blocked Overheat Cracked Overtemperature Deformation Smoke Delamination Power loss Icing Cockpit ind. general Leakage Cockpit ind. caution Vibration Cockpit ind. warning Corrosion Other:
Apparent cause of failure			
System failure	FOD	Mishandling	
Component failure	Short circuit	Hard landing	
Fatigue	Fire	Severe turbulence	
Icing	Contamination	Lightning strike	
Jet blast	Doc. failure	Other	System OK: yes no
Extent of damage			Previous repair yes no
Measured in inch millimetre	Corrosion removed	yes no	Existing RAS yes no
Depth	Diameter		Appr. Doc. No.
Length	Width		Date of last inspection event
Profile of damage			FH FC
Distance from edge of damage to			
Measured in inch millimetre			
Frame	Stringer/Longeron		
Skin edge	Doubler		
Door/Window cut-outs	Chem.-mill. edge		
Bonded doubler	Other		
Used inspection method			
Visual external	Liquid penetrant	Tab test	Other
Visual internal	Eddy current	Ultrasonic	
Findings			
Reporter		Person of contact	
Phone		Phone	
Mobile		Mobile	
Email		Email	
Fax		Fax	

All SPR related services are based on 328 Support Services General Terms & Conditions (GTC).
The latest GTC version can be downloaded at www.328.eu

Please send this SPR form to the Global Support Centre via email (gsc.op@328.eu) or via fax (+49 8153 88 111 6565)
For further information call +49 8153 88 111 6666



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Problem Description

Specific OP Request and/or repair proposal from operator/MO and/or available Material

Note: We would like to ask you to enclose some photographs with wide shots, close views and showing some details. Please mark (directly on the aircraft or on the photo) relevant measurements and positions such as frames, stringers and bolts in case they're not clearly apparent.

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