



CSI-328all-2013-05

Title: New Training Department: 328 Academy

Effectivity

Dornier 328 series

Type Certificate Data Sheet EASA.A.096

Serial No.: All Aircraft

Dear valued customer,

With pleasure we would like to inform you that Customer Support has managed to widen 328 Support Services' portfolio by introducing technical training capabilities officially acknowledged by the German Authority LBA under approval number DE.147.0021

The 328 Academy has been carefully prepared over the past 12 months and is now in a position to offer a number of basic courses dedicated both to the Dornier 328 Jet and Prop aircraft. In a typical classroom-based training, a maximum of 12 trainees can be accommodated. On request external courses can also be offered tailored to customer needs.

Comprehensive engineering and the latest technical information kept only by 328 Support Services GmbH as the Type Certificate Holder combined with a wealth of experience gained from our skilled personnel now means we can offer the best training available for the Dornier 328.

As a first approach we would like to encourage you to give us any requirements you may have concerning training needs and a proposed timescale in order to prepare and customise our training schedule for the rest of this and the next year.

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Please look at the training courses listed and described in attachment 1 and return the form in attachment 2 to academy@328.eu filled with your information.

Thank you in advance and we are looking forward to welcoming your trainees in our facility!

Sincerely yours

i.V. Bernhard Schuster
i.V. Bernhard Schuster
Accountable Manager 328 Academy

P. Brandenburg
i.A. Peter Brandenburg
328 Academy Management

ATTACHMENT:

- 1) Overview and information on offered training courses
- 2) Request Form for Training Courses

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