

Customer Support - Global Support Centre

P. O. Box 1252 D-82231 Wessling Germany Phone: +49 8153 88111 6666 Telefax: +49 8153 88111 6565 E-Mail: gsc.op@328.eu



CSI-328JET-2014-06

Title:

Restart of AHRS upgrade from AH-800 to AH-900 on Dornier 328-300

Effectivity

Dornier 328-300

Type Certificate Data Sheet EASA.A.096

Serial No.: All Aircraft

Dear valued Customer,

328 Support Services GmbH is pleased to announce to restart the upgrade program for the AHRS from AH-800 units to AH-900 within the Dornier 328-300 fleet.

The costs for repair of the AH-800 have significantly increased in the recent past which leads to a growing financial burden for the AH-800 operation. Some Jet operators used the campaign in 2012 to upgrade their AH-800 units. The AH-900 will make your Dornier 328-300 more attractive and serviceable for the future and your operation will be more reliable.

On the following pages you will find some additional information of this campaign and we hope this offer will find your agreement.

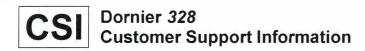
© 328 Support Services GmbH 2006-2014

All Rights reserved. This document is property of 328 Support Services GmbH and is supplied on the condition that it is treated as confidential. No use or reproduction may be made thereof other than that expressly authorized. The information provided by this CSI has been prepared for a specific Serial Number(s) aircraft, component, component part number or specific problem on the basis of the information supplied to 328 Support Services GmbH. The information provided by 328 Support Services GmbH is not to be used for any other specific serial Number(s) aircraft, component, component part number or any other purpose than for that which it was supplied without the written approval of 328 Support Services GmbH. Any information contained in this CSI are Te. nical Documents and Data as defined in the Technical Data Agreement which 328 Support Services GmbH has separately concluded with the Customer. The Technical Data Agreement, especially the confidentiality obligations contained therein applies to any information provided by 328 Support Services GmbH in the course of the fulfillment of the CSI.

Note

328 Support Services GmbH is TC-Holder of Domier 328 aircraft series and authorized to provide necessary approved data. Any Domier 328 approved data will be established and verified by 328 Design GmbH as authorized and responsible Domier 328 Design Organization per EASA approval EASA 21J.438. For details in this matter please contact 328 Support Services GmbH or EASA authority.

Model:	Dornier 328-300	Rev. No.: 0	No.: CSI-3	28JET-2014-06	
		Rev. Date:	-	Date of Issue:	Jul 02, 2014
				Page 1	of 4



P. O. Box 1252 D-82231 Wessling Germany

Customer Support · Global Support Centre Phone: +49 8153 88111 6666 Telefax: +49 8153 88111 6565 E-Mail: gsc.op@328.eu



Procedures

- Placing irrevocable Order in accordance with the standard lead time of 8 months
- Register with 328SSG the aircraft tail number and the serial numbers of the 2 AH-800 installed
- Send down payment to 328SSG (in accordance with table below) within 8 calendar days after irrevocable Order
- Waiting for the AH-900 units to become available
- Delivery of two factory new AH-900's including Engineering Order from 328SSG to Customer. Warranty of AH-900's provided are 36 months from time of shipment or 24 months time in service, whichever occurs first.
- Return of the two registered AH-800's to 328SSG
- Refund for trade-in AH-800 units by 328SSG

Pricing Policy

Placing the Order	until November 30, 2014	December 01, 2014 until and including November 30, 2015	
Down payment	168.000 USD	1 7 4.000 USD	
Refund	40.000 USD	40.000 USD	
Your Price	128.000 USD	134.000 USD	

Scope of Delivery

One (1) Engineering Order (EO-328J-34-298)

One (1) Material Kit for AH-900 Installation

Consisting of:

- 2ea HG2011AC04
- 1ea Harness 001D909A1201018
- 2ea End Cap MS25274-1
- 14ea End Cap MS25274-2

2



P. O. Box 1252 D-82231 Wessling

Customer Support - Global Support Centre Phone: +49 8153 88111 6666 Telefax: +49 8153 88111 6565 E-Mail: gsc.op@328.eu



Lead-time

8 months after receipt of firm, irrevocable order and down payment.

Note

This modification requires Aircraft equipped with IAC – Dash Number -11125 / -14125 or higher.

To participate in this campaign it is a prerequisite to register your Aircraft Serial Number (MSN) and AH-800 Serial Numbers installed.

Exclusions

This Offer does not include any costs related to the additional technical support, IAC upgrades or any other repairs arising during the modification process.

General Terms and Conditions

Sales and delivery is subject to 328SSG's General Terms and Conditions for the Sale of Spare Parts as well as to German and US export regulations.

Our General Terms and Conditions are available at:

www.328.eu/support/spare-parts/terms-and-conditions/

or can be send as a hardcopy on request.

Delivery is Ex Works 328 Support Services GmbH Oberpfaffenhofen (Incoterms 2010).

Please provide with your Purchase Order DHL-, FedEx-, or UPS- Account No. for shipment.

Delays in the supply of material from subcontractors and delivery delays originating from unforeseeable and unavoidable circumstances will extend the time of delivery accordingly.

Prices: The prices are understood in "US-Dollar (\$)" ex works Oberpfaffenhofen

(INCOTERMS 2000).

Dollar-Account: Kreissparkasse München, Germany

SWIFT (BIC): BYLADEM1KMS

USD Account: 29990207, B/C 702 501 50 IBAN: DE 06 7025 0150 0029 9902 07

Validity: This Quotation is valid in accordance with the pricing policy on page 2

Confidentiality: Quotation is confidential and may not be disclosed to any third party.

We hope our quotation will find your agreement and look forward to hearing from you.

If we can be of further assistance, please do not hesitate to contact us.

Yours sincerely

328 Support Services GmbH

i.V. Franz Zellner

Director of Supply Chain and

Material Support

i.A. René Goletz

Manager Customer Support



Germany

 Customer Support
 Global Support Centre

 P. O. Box 1252
 Phone: +49 8153 881

 D-82231 Wessling
 Telefax: +49 8153 881
 Phone: +49 8153 88111 6666 Telefax: +49 8153 88111 6565 E-Mail: gsc.op@328.eu



Operator ide	ntification			
Name of Company: _				 -
Name of Initiator:				
Phone:				
Email:				
Aircraft and	AH-800 – Det	ails		
Aircraft Serial Nu	ımber (MSN)			
P/N: HG2010AC02	AHRS 1			
AH-800 Serial Numbers	AHRS 2			
IAC 1 – Part Number				
IAC 2 – Part Number				

If any Question arise contact our:

Global Support Centre Email: gsc.op@328.eu

Fax: ++49 8153 88 111 6565

Please transfer this information to:

Peter Bootz **Material Support Manager**

Tel: +49 8153 88111 4882 Fax: +49 8153 88111 4628 E-mail: peter.bootz@328.eu

of